

Transportation

County Link Transportation

Door-to-door services for those unable to use fixed route buses. You must qualify to use this service. Allow up to 21 days for processing. To receive more information and an application, please call the County Connection at (925) 938–7433 for this service.

County Connection Cards

20-Ride Punch Card

Discount Punch cards are available for purchase for those who are 65 years and older and any disabled riders. Cards are for use on fixed-route (large buses that stop at bus stops) and cost \$15 (worth 20 rides). For more information, please call (925) 676-1976. Tickets can also be purchased at the Martinez Senior Center.

ADA Paratransit (County Connection LINK)

County Connection Link provides service in Central Contra Costa County in the cities and towns of Alamo, Clayton, Concord, Danville, Lafayette, Martinez, Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek. In order to be eligible for this transportation service it must be determined by ADA paratransit.

To apply contact:
2477 Arnold Industrial Way
Concord, CA 94520 (925) 938-7433

Mobility Matters

Rides for Seniors

Service Area: All of Contra Costa County Service: Mobility Matters operates a volunteer driver program, which provides free, one on one, door through door, escorted rides by screened and trained volunteers using their own cars.

Telephone: Rides for Seniors: (925) 284-6161

Website: www.mobilitymatterscc.com

Eligibility: Essentially homebound, ambulatory (with or without walking aides) seniors over age 60 who do not have access to safe, appropriate transportation for medical and dental care and grocery shopping. Riders must require door through door escort with elbow or standby assistance to qualify.

Application: Telephone interview with a follow up in home assessment. The application to be completed by a staff member.

Caring Hands

Service Area: Central, South and East Contra Costa County

Service: Caring Hands provides free, escorted rides by screened and trained volunteers as part of our one and one long-term match program. In addition to providing

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Caring Hands Cont....

transportation and escort to medical appointments, shopping and errands, matched volunteers also provide friendly visiting and companionship, respite care to give a break to a family caregiver, reading mail, and letter writing.

Telephone Information: (925) 952-2999

www.johnmuirhealth.com/caringhands

Eligibility: Ove the age of 60, living independently in their own home.

Application: A phone interview and a home assessment by social worker are required.

Due to high demand there is usually a waiting list for services.

Arrive

Your personal concierge for on-demand rides.

Arrive is a members-only service that arranges on-demand rides for people without smartphones. Our pricing is simple and straightforward: Arrive membership: \$10/month

Ride cost: Lyft or Uber fare, Arrive transaction fee: \$3/ride. Surcharge for after-hours rides: \$7/ride. Concierge phone line open: 9am-6pm Pacific, 7 days/week

Senior Clipper Card

People age 65 or older are eligible for the Senior Clipper Card. This card affords seniors all discounts they are entitled to while riding on local transit buses or BART. Applications are available online at www.clippercard.com/ClipperWeb/discounts/senior.do or at local transit agency offices. Applications must be returned by mail, email, or fax to the address listed on the application.

Amtrack

Fares based on distance traveled. 15% discount for seniors (age 62+)

(800) USA-RAIL or (800) 872-7245

www.amtrack.com

BART

Fares based on distance traveled. 62.5% discount available to seniors and people with disabilities

Central & East County (925) 676-2278 West County (510) 236-2278

www.bart.gov

511

Dial "511"

www.511.org

Phone number and website for trip planning, traffic conditions, carpool, bus schedules, vanpool, and other transit information.