



**Pacific Gas and
Electric Company**

April 20, 2017

«CUSTOMER_NAME»
OR CURRENT OCCUPANT
«PREM_ADDRESS2»
«PREM_ADDRESS1»
«PREM_CITY» «PREM_STATE» «PREM_POSTAL»

**PG&E will be in your
neighborhood updating
your natural gas
distribution lines. Please
read for information on how
this may impact you.**

Dear Valued Customer:

At Pacific Gas and Electric Company (PG&E) our first priority is to keep you and your neighbors safe, and we are dedicated to enhancing the integrity and health of the natural gas pipelines in your neighborhood. As part of PG&E's commitment to ensure your safety, we will be upgrading a portion of the natural gas distribution system that serves homes and businesses in your neighborhood. We will be working on Canyon Way, Raap Avenue, Euclid Avenue, Alhambra Lane, Arroyo Drive, Freda Court, Alhambra Avenue, as well as K, Castro, Teresa, E, and F Streets in Martinez. This work will start in late April and continue until August. Weather and other factors affecting safe working conditions may change our schedule. If work will be taking place on your property, a local PG&E representative will contact you prior to the start.

What you can expect

We will assess and replace a portion of your natural gas distribution lines, most of which are located under the street or on private property. This work may also involve upgrading your gas meter. Prior to the start of work, and to ensure we have adequate space to safely install our gas lines away from other underground utilities, a qualified contractor will determine the sewer service location and use a video camera to inspect it. This inspection will also confirm important safety information to ensure that your sewer service and the existing gas service lines do not conflict. During construction, you may see PG&E, contractor trucks and other equipment. All personnel are required to carry valid photo identification and are happy to provide identification upon request.

While we empty the lines for replacement in a controlled and safe manner, you may hear a loud, steady noise and smell a small amount of natural gas. This is normal while crews are working, but we encourage anyone with concerns to call **1-800-743-5000**. In order to ensure your safety while we connect the new line, a temporary service interruption may be necessary. We will notify you should there be any interruption in your gas service and will schedule a gas relight with you at your convenience. You can also schedule a gas relight by calling **1-800-743-5000**.

Potential Traffic impacts

This work may affect traffic (lane closures, traffic control, etc.) at times. PG&E will clearly mark all work areas, and traffic flaggers will help to direct traffic. Please plan for minor delays when driving through this area.

Your local contact if you have questions

Please contact your local PG&E representative, **Julian Lacson at 925-348-3532** or send an email to gasprojectinfo@pge.com. Thank you for your patience as we enhance the safety and reliability of your natural gas system. This letter does not require any action on your part.

Sincerely,

Victor Baker
Diablo Division Senior Manager
Pacific Gas and Electric Company

CCC-0416-6013

PRE_DIST_PRDR-Canyon Way 31195009

For more information on pipeline safety programs,
call our **Gas System Help Line at 1-888-743-7431**

Visit pge.com/gas to learn about PG&E's natural gas system

Dig safely. Call 811 first.

Visit pge.com/811

for more information.

